

SUPREME 5G

Terms and Conditions

≤Local data included:

Shared 300GB basic data per month and 200GB bonus data per month during contract period for Plan \$1,288.

1. Customer is required to subscribe to designated 5G Multi-SIM monthly plan(the monthly fee after deducting the rebate and customers must commit designated value-added service package of total \$150 per month at the same time), commit designated contract with designated prepayment amount (the prepayment amount will be credited to customer's billing account by instalments during the contract period), commit designated contract with designated prepayment amount (the prepayment amount will be credited to customer's billing account by Instalments during the contract period), pay for the first month's monthly fee and the Admin Fee of \$18 per month (Admin fee is adjusted to \$28/month from 1 Jan 2024), \$18 admin fee waiver only applicable during contact period.
2. Prepayment of \$100 per SIM card fee is required for SIM subscription and
3. shall be refunded after used for 1 month.
4. Applicable during contract period.
5. This roaming data usage is applicable to the designated networks in Mainland China and Macau only. Roaming voice call, roaming SMS, Home Direct Line service and roaming video call are not included. Meanwhile, other SUPREME Services data roaming plan are not applicable to these destinations. Customer is required to activate "Full Roaming Service" to enjoy this offer and cannot be deactivated within the contract period. For details of "Full Roaming Service", please visit <https://www.supreme.vip/home/roaming/roamingservice/index-en.html>. Related roaming usage is subject to roaming coverage, system compatibility and other relevant conditions of the designated networks, which are subject to change without prior notice.
6. If customer uses data service while locates outside Mainland China and Macau, customer could purchase or use SUPREME Services other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied. After contract has expired or promotion period, if customer uses data service in Mainland China and Macau, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied.

Travel Voucher Offer:

- a) Travel voucher is given in the form of electronic format ("e-Voucher code"). Customer requires to collect the e-Voucher codes via SUPREME App within 6 months after account activation date (new subscription) or contract renewal confirmation date (renewal). No

- reissuance will be allowed after the valid collection period. Customer can purchase designated services on the hutchgo website or App two working days after collection.
- b) Collected e-Voucher code is valid within contract period (according to the offer selected). Travel Voucher value varies according to the monthly plan subscribed. Each e-Voucher code is of \$3,000/\$3,500/\$4,000/\$4,500 denomination.
 - c) e-Voucher code can only be used for designated flights, hotel and packages booking. Any unused Travel Voucher e-Voucher code will be forfeited upon expiry.
 - d) Only One e-Voucher code can be used in each transaction. The remaining balance amount of voucher value will be forfeited automatically. No refund or exchange will be made.
 - e) For enquiry of the voucher remaining amount, please contact shop staff or Customer Service representative or SUPREME App.
 - f) Designated prepayment is required (amount varies according to monthly plan and contract period). Prepayment will be credited to customer's billing account by 18 installments.
 - g) Travel Voucher is not transferable and for resale. It is redeemable only by the person whose name is the same as the registered name of the subscribed service plan.
 - h) Travel Voucher cannot be enjoyed in conjunction with other offer.
 - i) Travel Voucher is non-refundable, and no change will be given either in cash/product or in other form
 - j) The available flights, hotel and packages booking will be updated and amended from time to time. Please ask our shop staff or hutchgo website for details
 - k) Hutchison Telephone Company Limited ("HTCL") reserves the right of final decision in case of disputes or changes of the offer without any prior notice

General Terms and Conditions

Please visit <https://www.supreme.vip/home/3g4gstnc-en.html> as maybe updated by us from time to time.

Hutchison Travel Limited (hutchgo) e-Voucher Terms and Conditions:

- The redemption period for the e-Voucher code commences from the first working day of account activation date (new subscription) or contract renewal confirmation date (renewal) with SUPREME and ends on the final day of the contract (not more than 24 months).
- Travel Period is subjected to seat availability of flights and rooms availability of hotels on hutchgo platform.
- The e-Voucher code is only application for flights, hotel and packages booking and is not applicable for any applicable taxes, cost of levy, fuel surcharges and administrative fee of Hutchison Travel Limited (hutchgo) (if any). Traveler is required to settle the relevant costs.
- All travel product bookings must be made on the hutchgo website (www.hutchgo.com.hk) or within the app.



- The total value of the e-Voucher code will be deducted in full when used. Any unused balance will be forfeited.
- Only one e-Voucher code can be used for each transaction, and cannot be used in conjunction with other promotional offers or discounts and cannot be redeemed for cash or cash equivalent neither.
- The e-Voucher code needs to be keyed in at time of payment whereas no e-Voucher code can be used once reservation is confirmed.
- The e-Voucher code cannot be used for air ticket price paid directly to the airline supplier, hotel booking settled at the hotel front desk.
- Any unused services, refund is not applicable and not valid for exchange of other services. Any expired e-Voucher code will not be extended or re-issued.
- If booking is cancelled and refund is made, refund amount will not include the e-Voucher code.
- You must not store the e-Voucher Code in a data retrieval system outside of this website; or reproduce, copy, change or publish the e-Voucher Code in any form or by any means; or misuse e-Voucher Code. Any of the foregoing acts is a violation of the terms and conditions of e-Voucher Code, which may result in the rejection or cancellation of the relevant e-Voucher Code. All consequences, losses and/or damages shall be borne by you, Hutchison Travel Limited (hutchgo) will not be responsible or bear any legal responsibility.
- If the flight ticket or hotel bookings redeemed by the e-Voucher code fails to depart or stay due to any force majeure factors (such as flight cancellation, rescheduling, failure to leave the country or compulsory quarantine caused by the pandemic), Hutchison Travel Limited (hutchgo) is not responsible for any loss and will not make any refund or compensation of the e-Voucher code used.
- For enquiries, please email to cs@hutchgo.com.
- Hutchison Travel Limited (hutchgo) reserves the right to cancel, revise, suspend or terminate all or any part(s) of the promotion, of the terms and conditions herein contained, at any time without prior notice or reason. hutchgo reserves the right to amend the terms and conditions of e-Voucher use without prior notice, and of final decision on all matters of dispute.

