

# SUPREME 5G

## Terms and Conditions of K Dollar Program:

### Earning of K Dollar :

#### New Subscription or Contract Renewal or Plan Upgrade for designated Monthly Service Plan

1. Customers are required to subscribe to a designated Monthly Service Plan, commit to a minimum 24 months contract.
2. Customers must be members of K Dollar Program. Eligible customers will receive a SMS notification after 6 weeks for reward collection once SUPREME service is activated and the 1<sup>st</sup> monthly fee settled. The K Dollars must be collected at a designated page of the SUPREME App within 30 days after receiving the SMS.
3. The related K Dollars will be forfeited and not be allocated under the following conditions:
  - I. Early termination of existing contract;
  - II. Cancelled or termination of any non-activated service within 30 days of service subscription.
4. Corresponding K Dollars will be credited to the customer's K Dollar membership account immediately after clicking the K Dollar redemption link at the designated page of the SUPREME App, and will be expire on the nearest quarter end date 12 months after the date of K Dollar crediting.
5. All uncollected K Dollars will be forfeited after designated collection period and will not be re-issued or extend the validity.
6. The offer can be redeemed once only.
7. The offer cannot be transferred, redeemed or exchanged for cash or other products.
8. Limited quotas, first come first served.
9. If service plan is terminated within the contract period, SUPREME reserves the rights to forfeit K Dollar rewards to be given in the entire contract / retrieve back from customers collected K Dollar rewards (or charge the customers for the value of the K Dollars at the current prevailing exchange rate) without prior notice.
10. All service plans are subject to relevant service terms and conditions of SUPREME.
11. SUPREME and MPNCL (as defined under General Terms and Conditions No.3) reserve the right to change the K Dollar Reward at any time without prior notice. Please contact SUPREME staff or call SUPREME Customer Service Hotline 3166 8866 for more details.
12. K Dollar Program terms and conditions apply.
13. In case of any disputes, MPNCL and SUPREME reserve the right of final decision.

### General Terms and Conditions:

1. Unless otherwise specified, the offers are valid until 31 July 2024 (based on transaction date) ("Promotion Period")
2. Unless otherwise specified, the usage entitlement and service fee of the monthly plan apply to local services only.
3. Only members of the K Dollar Program ("K Dollar Members") (operated by Missions Points Network Company Limited ("MPNCL")) are entitled to the Offers.
4. The earning of K Dollar are subject to the Terms and Conditions for K Dollar Program (please refer to <https://hk.krewards.com/> for further details).
5. 5G Monthly Plan with Mainland China and Macau Shared Data is only applicable to customer who subscribes designated 5G SIM monthly plan fee \$398 or above.
6. Unless otherwise specified, the offer cannot be used in conjunction with any other discounts or promotional offers.
7. All SUPREME service contents and charges are subject to final decision of SUPREME. SUPREME reserves the right to change the service contents and charges at any time without prior notice.
8. The above offers are subject to [3G, 4G LTE and 5G Service Terms and Conditions](#) of SUPREME, as well as the abovementioned Special and General Terms and Conditions relating to the Offers. For further details, please contact our staff, call our Customer Service Hotline 3166 8866 or visit SUPREME website <https://www.supreme.vip/home/index-en.html>.
9. 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to 5G Service Terms and Conditions of SUPREME. All service usage is subject to [Service Usage Policy and Fair Usage Policy](#).
10. Hutchison Telephone Company Limited ("SUPREME") and MPNCL reserve the rights to amend, suspend or terminate the content, terms and conditions of the Offers at any time without further notice. SUPREME and MPNCL will have the right of final decision in case of any dispute.