

Anti-Scam - Terms & Conditions

1. Anti-Scam Service (“Service”) is a call screening service. The screening function of suspected scam calls (“Screening Function”) will be activated by the system automatically upon Service subscription.
2. The Service is only applicable to the 3G, 4G LTE and 5G mobile customers of 3HK / SUPREME.
3. You are deemed to have agreed to, for your use of the Service, the blocking of all suspected scam caller numbers via our inbound call screening system and based on information of suspected scam caller lists provided by third parties which may be updated or amended from time to time without prior notice. 3HK / SUPREME do not guarantee the quality and accuracy of the Service and are not responsible for any damage or loss arising from the use of the Service by 3 / SUPREME customers or any other person.
4. (Applicable to HTCL’s designated service plans and/or customers) Customers may subscribe for Anti-Scam Free 3-month Offer plan service as an engagement for its value-added service contract and to sign up for a fixed contract term of 24 months to enjoy the preferential monthly service fee at \$19 per month and a free trial period for the first 3 months. To cancel subscription, please call 3Customer Services Hotline / SUPREME Hotline at least seven days prior to the end day of the free trial period. The above promotional offer cannot be used in conjunction with any other promotional offers. Anti-Scam service will continue to be provided at the monthly service fee of \$19 upon expiry of the designated contract period. HTCL reserves the right to change the content, terms and conditions of the above offer at any time without prior notice.
5. If the Service is subscribed for as a designated value-added service commitment under a handset bundled / upgrade plan, any termination of the relevant monthly plan of mobile device and mobile service for whatever reason will lead to termination of the Service immediately.
6. The monthly fee will automatically be chargeable upon successful application of the Service. Even if the actual usage of the Service is less than a month, the applicable monthly fee is still payable by the customer in full and is not refundable on a pro-rata basis.
7. 3HK / SUPREME is not responsible for any charge or loss incurred by the customer who apart from having subscribed for the Service through 3HK / SUPREME also subscribes for the same service through any other channel for any reason.
8. To terminate the Service, customer must notify through calling 3Customer Service Hotline 1033 / SUPREME Hotline 31668866 at least 7 days before the then current statement cutoff date of the Service. Termination of the Service will become effective immediately upon receipt of the termination notice from customer by 3HK / SUPREME or customer may continue to use the Service until the next payment due date of the monthly fee (as the case may be), and the monthly fee payable for such relevant month will not be refundable at all on any pro-rata basis.

9. The Service is provided by 3HK / SUPREME. Content of the Service may be subject to change without prior notice. 3HK / SUPREME will have the right of final decision in case of any dispute.
10. The Service cannot be changed to any other type of value-added service within the fixed contract period. If customer within the fixed contract period of the Service, (i) terminates the Service; or (ii) terminates the mobile service contract with 3HK / SUPREME for whatever reason, customer agrees to pay to 3HK / SUPREME an early termination charge equivalent to the monthly fees multiplied by the number of months remaining of the fixed contract period of the Service.
11. Customer is subject to the terms and conditions of the Service upon successful activation of the Service, and also the Mobile Communications Services Terms and Conditions of 3HK / SUPREME (<http://www.three.com.hk/>) / SUPREME (<http://www.supreme.vip/>) (as the case may be) → Terms & Policies → Mobile Communications Services Terms and Conditions. In case of any conflict between the terms and conditions of the Service as specified herein and the Mobile Communications Services Terms and Conditions of 3HK / SUPREME, the former will prevail.
12. 3HK / SUPREME reserves the right to amend or terminate the Service, relevant offers, service contents, terms and conditions at any time without prior notice. 3HK will have the right of final decision in case of any dispute.
13. Should there be any inconsistencies between the Chinese and English versions of these terms and conditions, the English version shall prevail.
14. Terms and Conditions of the Service are governed by the laws of Hong Kong.