

## **Terms and conditions of Customer Referral Programme:**

- 1. The Customer Referral Programme (This Promotion) is valid from now until 31 December 2024 ("Promotion Period").
- 2. The referrer ("Referrer") of This Promotion must be an existing 3HK or SUPREME Monthly Plan personal customer (5G Broadband Plan and Secondary SIM are not applicable).
- 3. The referee ("Referee") is required to subscribe to and successfully activate the designated SUPREME Monthly Plan with 24 months contract or above within the Promotion Period. The Referee who is able to provide a valid registered mobile number under 3HK or SUPREME Monthly Plan of the Referrer at the time of application and a SMS message containing the Referrer's confirmation (Refer to clause 6 for the offer details) will be counted as a successful referral and be entitled to the referral rewards ("Referral Rewards") (Refer to clause 5 for the offer details).
- 4. Referrer and Referee must not be the same person.
- 5. Details of Referral Rewards:

Designated SUPREME Monthly Plan	Referrer Rewards (for each successful referral)	Referee Rewards (for each successful referral)
(24 months contract or	20,000	20,000
above)	MoneyBack Points	MoneyBack Points

- 6. An SMS message will be sent to the Referrer to confirm the referral after the Referee has completed the subscription within 3 days. The Referrer is required to reply "Y" via a SMS message within 3 days to confirm the referral. A confirmation SMS message will be sent to both Referrer and Referee on 91<sup>st</sup> day after the Referee's account activation for redemption of MoneyBack point. Eligible customers are required to link up their My3 App/ SUPREME App with MoneyBack App to redeem the MoneyBack points on the My3 App/ SUPREME App within 30 days, otherwise the given MoneyBack points will be forfeited.
- 7. The 3HK or SUPREME mobile number holder of both Referrer and Referee must be valid and non-delinquent at the time of the Referral Rewards is rewarded.
- 8. All the relevant Referral Rewards will be forfeited for both Referrer and Referee, if:
  - i. Referee terminates for any reasons or ports out to the service in three months after service activation and/or
  - ii. Referrer terminates the relevant existing mobile service plan in three months after Referee's services activation.
- 9. 10 successful referral quotas will be assigned to each eligible mobile number account per calendar. We will not offer to the Referral Rewards when his/her Referral Code reaches the limit of making successful referrals.
- 10. All Referral Rewards cannot be transferred to any third party and is neither refundable nor exchangeable into cash nor refund or other products for whatever reason.
- 11. The Referral Rewards are only available to Referrer and Referee whose bill accounts are in good standing, remain valid and not in default during the Promotion Period. We shall have the sole final discretion in determining Referrer's and Referee's eligibility to enjoy the Referral Rewards.







- 12. The Referee must ensure that their friends or relatives welcome and agree to join This Promotion before providing his / her referrer proof (vice versa). The Referrer or Referee who participates in This Promotion confirms his / her agreement to be bound by the Terms and conditions set out for This Promotion.
- 13. Any fraud and/or abuse of This Promotion by Referrer or Referee will result in forfeiture of the Referrer and Referee's eligibility to enjoy the Referral Rewards without prior notice.
- 14. The Referee is required to ensure the accuracy, completion and validity of the referrer proof provided upon contract subscription of the designated Supreme Monthly Plan. The record cannot be changed once submitted. In the case where the Referrer fails to confirm the referral by a SMS message (Refer to clause 6 for the offer details), referrer proof is incorrect, incomplete or invalid, we will proceed to process the corresponding Referee's plan subscription as usual and the monthly plan subscription will not be considered as a successful referral.
- 15. All the referrals would be recorded by Hutchison Telephone Company Limited which shall be final and conclusive.
- 16. This Promotion can be used in conjunction with any other promotional offers, except MoneyBack Points offer and unless otherwise specified.
- 17. Hutchison Telephone Company Limited ("this company") reserves the right to vary these terms and conditions and/or to change or terminate the Promotion at any time. In the event of any dispute, decision of this company shall be final and binding.



