

# SUPREME 5G

## Terms and Conditions of “Exclusive Offer for HSBC credit cardholders”:

### 1. 5G Broadband Monthly Plan New Subscription Offer:

- \$168 5G Broadband Plan – Free 4 months monthly fee
  - Customer is required to subscribe designated 5G \$198 Broadband Monthly Plan and subscribe to the 5G Router rental monthly plan with \$38/month for selected 5G Wi-Fi 6 Router in total, commit to 30/ 48 months contract and pay for the Admin fee of \$28 per month to enjoy monthly fee rebate \$30/ month, \$28 admin fee waiver and extra \$38/ month rebate for 5G Router rental monthly plan for selected 5G Wi-Fi 6 Router during the contract period. A total of extra \$672 service fee rebate will be provided during the 1st to 3rd month (prepayment is required) / 12th to 23rd month (30-month contract) / 12th to 41st month (48-month contract) of the contract period. The rebate will be credited to the customer's account. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) after contract expired. Customer is required to pay an early termination charge equivalent to the monthly fees multiplied by the number of months remaining of the fixed contract period of the subscribed for service plan; designated products are available while stock last.
  - Infinite 5G Broadband Data of 5G Broadband Monthly Plan is only applicable to designated devices. Once the mobile data usage reaches the 500GB data entitlement of your monthly service plan, data service will continue subject to the maximum download speed of 5G network but less network resources will be allocated according to network condition which may affect your data service experience until the cutoff date of the relevant bill cycle. 5G network experience may be affected due to the 5G coverage of SUPREME and other factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device and router, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Hutchison Telephone Company Limited (“SUPREME”) reserves the rights to terminate the service if this monthly plan service is not used at the designated registration residential address or/and with the designated device.
- \$198 5G Broadband Plan – Free 6 months monthly fee
  - Customer is required to subscribe designated 5G \$198 Broadband Monthly Plan and subscribe to the 5G Router rental monthly plan with \$38/month for selected 5G Wi-Fi 6 Router in total, commit to 30/ 48 months contract and pay for the Admin fee of \$28 per month to enjoy \$28 admin fee waiver and extra \$38/ month rebate for 5G Router rental monthly plan for selected 5G Wi-Fi 6 Router during the contract period. A total of extra \$1,188 service fee rebate will be provided during the 1st to 5th month (prepayment is required) / 6th to 23rd month (30-month contract) / 12th to 41st month (48-month contract) of the contract period. The rebate will be credited to the customer's account. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) after contract expired. Customer is required to pay an early termination charge equivalent to the monthly fees multiplied by the number of months remaining of the fixed contract period of the subscribed for service plan; designated products are available while stock last.
  - Unlimited 5G Broadband Data of 5G Broadband Monthly Plan is only applicable to designated devices. 5G network experience may be affected due to the 5G coverage of SUPREME and other factors including but not limited to network setting/specification or coverage, the features or functionality of individual



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mobile device and router, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Hutchison Telephone Company Limited ("SUPREME") reserves the rights to terminate the service if this monthly plan service is not used at the designated registration residential address (if applicable) or/and with the designated device. Voice and roaming service is not applicable for the 5G Broadband Monthly Plan. The SIM must be used with designated routers/devices. The add-on or rented 5G Router can only be used with SUPREME SIM card during the contract period.

- Voice and roaming service is not applicable to 5G Broadband Monthly Plan, and the service must be used with designated routers/devices. The add-on or rented 5G Router can only be used with SUPREME SIM card during the contract period.
- Customer is allowed to enjoy 7 Days cooling off period. Liquidated damage fee is not required if customer terminates the service within the first 7 days of service effective period from the effective day of the service. Customers have to contact the designated customer service hotline (31668711; Service Hours: 10:00-22:00, Monday to Sunday) to cancel the effective 5G Broadband plan, while the prepayment of \$100 per SIM card fee will not be refunded. Customer shall return the designated router/ hardware with full packing, accessories, user guide and blank warranty card within 7 days. The designated router/ hardware to be returned should not be damaged, scratched, defaced or contain any trace of water damage. If customer failed to return the designated router/ hardware with above conditions, customer shall pay a designated liquidated damage fee of the designated router/ hardware to SUPREME (if applicable; designated liquidated damage fee amount is subject to the router/ hardware model). Upon such termination, all offers, rights and benefits incidental to the Service Plan subscribed by the Customer shall cease immediately.
- The contract for this Service will be cancelled if customer terminates the related 5G Broadband plan or after the expiry of the related 5G Broadband plan contract (if applicable), customer shall return the designated router with full packing, accessories and user guide within 14 days to the original point of sales/ 3Shops otherwise the designated liquidated damage fee would be charged
  - 5G Router Rental Programme with 30-month contract - Liquidated damage fee of the designated router: \$700
- Automatic Contract Renewal Arrangement (If applicable): If you agrees to the "automatic contract renewal arrangement" before the service plan contract expires, SUPREME will send a renewal notice to the customer via email or SMS, your service plan will automatically renew for the same contract period and rate under the same terms and conditions upon expiry of your fixed term contract, unless you notify us at least 30 days before the expiry of your existing or any of the renewed term of the contract via customer service hotline or SUPREME retail shops to cancel the auto contract renewal arrangement. This automatic contract renewal arrangement shall be subject to the final and absolute discretion of SUPREME.
- About Free Premium Offer:
  - The color of the gift will be subject to availability. Customers are not entitled to choose the color of the gift.
  - Photos are for reference only. Gifts are available while stocks last.
  - The redemption notification will be sent to the customer's registered contact number/ registered email address within 3-4 weeks from the effective date of the new contract.
  - Customer must follow the instructions to complete the redemption. The offer will be forfeited if the



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customer changes to other service plan(s) or terminates the Home 5G Broadband Service before the gift redemption notification dispatches.

- The gifts are provided by third party supplier. SUPREME is not responsible or liable for its quality, nature, description, accuracy, usefulness or product warranty and maintenance.
- Any Gift that has been redeemed is not subject to return, nor does it provide any substitution, compensation or replacement of any other products. SUPREME reserves the right to substitute other gifts of equal value.
- The Company reserves the right to offer an alternative gift of an equivalent or approximate value.
- Each account number can enjoy the premium offer once only.
- The Company reserves the right of final decision in case of any arising disputes.

## 2. Extra Discount and MoneyBack Points Selected Spending Offer:

### i). HSBC Visa Platinum Credit Cardholders

#### a. Extra \$200 service fee rebate:

- This offer is only applicable to HSBC Visa Platinum Credit Cardholders and the designated 3Shop. Customer is required to link up the related Visa Platinum Card with MoneyBack App account before making any relevant transactions.
- Customer is required to subscribe for designated monthly service plan with 24 months contract or above and pay for the admin fee of HK\$28 per month (if applicable) within the fixed contract period.
- To be eligible for the offer, customer is required to settle payment of eligible transactions and pay the monthly service fee and relevant charges as specified by SUPREME through autopay with HSBC Visa Platinum Credit Cards that is linked to the MoneyBack App. The Cardholder's name must be same as the name registered for mobile service account of SUPREME.
- \$200 service fee rebate will be credited into customer's mobile number service account by 10 instalments (monthly HK\$20 rebate) and each rebate will be credited on 3rd, 5th, 7th, 9th, 11th, 13th, 15th, 17th, 19th, 24th billing month during the fixed contract period. If eligible customer cancels the applicable Credit Card or autopay service or cancels his/her service plan account anytime, all remaining monthly rebate will be forfeited.

#### b. Extra \$200 instant discount:

- This offer is only applicable to HSBC Visa Platinum Credit Cardholders and 3Shop. Customer is required to link up the related Visa Platinum Card with MoneyBack App account before making any relevant transactions, and purchase designated standalone handset at HK\$3,000 or above with your HSBC Visa Platinum Credit Card for a single transaction at 3Shop.
- Customer is required to subscribe for designated monthly service plan with 24-month contract or above and pay for the admin fee of HK\$28 per month (if applicable) within the fixed contract period upon purchase of designated standalone handset.
- Each transaction can only enjoy the offer once.
- The offer is applicable to designated handset models only and the handset models / colour are available while stocks last.

### ii). Other Eligible Credit Cardholders

#### a. Extra \$100 service fee rebate:

- This offer is only applicable to HSBC Visa Platinum Credit Cardholders and



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the designated 3Shop. Customer is required to link up the related Visa Platinum Card with MoneyBack App account before making any relevant transactions.

- Customer is required to subscribe for designated 5G monthly service plan with 24 months contract or above and pay for the admin fee of HK\$28 per month (if applicable) within the fixed contract period.
- To be eligible for the offer, customer is required to settle payment of eligible transactions and pay the monthly service fee and relevant charges as specified by SUPREME through autopay with HSBC Visa Platinum Credit Cards that is linked to the MoneyBack App. The Cardholder's name must be same as the name registered for mobile service account of SUPREME.
- \$100 service fee rebate will be credited into customer's mobile number service account by 10 instalments (monthly HK\$10 rebate) and each rebate will be credited on 3rd, 5th, 7th, 9th, 11th, 13th, 15th, 17th, 19th, 24th billing month during the fixed contract period. If eligible customer cancels the applicable Credit Card or autopay service or cancels his/her service plan account anytime, all remaining monthly rebate will be forfeited.

b. Extra \$100 instant discount:

- This offer is only applicable to HSBC Visa Platinum Credit Cardholders and 3Shop. Customer is required to link up the related Visa Platinum Card with MoneyBack App account before making any relevant transactions, and purchase designated standalone handset at HK\$3,000 or above with your HSBC Visa Platinum Credit Card for a single transaction at 3Shop.
- Customer is required to subscribe for designated monthly service plan with 24-month contract or above and pay for the admin fee of HK\$18 per month within the fixed contract period upon purchase of designated standalone handset.
- Each transaction can only enjoy the offer once.
- The offer is applicable to designated handset models only and the handset models / colour are available while stocks last.

## General Terms and Conditions:

- The promotion is valid until 31 December 2024 (both dates inclusive) (the "Promotion Period").
- "Exclusive Offer for HSBC Credit Cardholders" (the "Promotion") is only applicable to any Hong Kong Dollar personal primary, combined additional, separate additional credit cards or UnionPay Dual Currency credit cards (applicable to Hong Kong Dollar sub-account only) issued by The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (and its successors and assigns). The subscription offer is not applicable to UnionPay Dual Currency credit cards.
- To be eligible for the Promotion, cardholder ("Customer") is required to settle payment of eligible transactions and pay the monthly service fee and relevant charges as specified by SUPREME through autopay with Applicable Credit Cards. The Cardholder's name must be same as the name registered for mobile service account of SUPREME (the "Merchant").
- Only Cardholders whose bank accounts maintained valid and in good standing during the Promotional Period will be eligible for the Offer(s).
- The Promotion is only applicable to the designated outlets located in Hong Kong. Please contact the staff for details of the designated outlets and online shop.
- The Promotion, irrespective of its form, including but not limited to bonus local data or designated

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discounts, are not redeemable for cash, exchangeable or transferable, and cannot be used in conjunction with other promotional offers unless otherwise specified.

- The Promotion is applicable to regular-priced items only and not applicable to fixed-priced, discounted, promotional, festive and items designated by SUPREME.
- If a Cardholder terminates the contract and/or HSBC credit card account during the committed contract period, the applicable Offer(s) will be forfeited without any compensation. The Bank and SUPREME reserve the absolute right to charge the delinquent Cardholder the value of the Offer(s) without prior notice.
- The price(s) of the handset and monthly service fee(s) listed in the Offers are for reference only. The Bank and / or SUPREME reserves the right to change the product price(s), monthly service fee(s) and any applicable terms and conditions without prior notice.
- The Offers are available on a first-come-first-served basis, while stocks last. Any change of the Offers will be subject to the availability at the time of subscription.
- All related product images, specification and product information are provided by manufacturer(s)/vender(s). For any enquiry, please contact respective manufacturer(s) or vendor(s) directly: [www.supreme.vip](http://www.supreme.vip).
- SUPREME shall not be liable or give any guarantee as to the quality and availability of the products and/or service provided by vendor if applicable.
- All photos and product information are for reference only.
- All offers are applicable to selected service plans and handset models. Please contact SUPREME Shop staff or visit [www.supreme.vip](http://www.supreme.vip) for details of shop addresses, products, service plans, offers, terms and conditions.
- The Bank and SUPREME reserve the right to alter, extend, or terminate the Promotion and amend their terms and conditions at any time. In case of disputes, the decision of the Bank and SUPREME shall be final and binding.
- The English version shall prevail if there is any inconsistency between the English and Chinese versions.

## Other Terms and Conditions:

- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
- All service contents and charges are subject to final decision of SUPREME. SUPREME reserves the right to change the contents and charges without prior notice.
- The above Offers are also subject to (a) [3G, 4G LTE and 5G Service Terms and Conditions](#) and (b) [SUPREME Service Usage Policy and Fair Usage Policy](#); and (c) the terms and conditions as set out in this document, of SUPREME. Please contact staff for any enquiry.
- Hutchison Telephone Company Limited ("SUPREME") reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with SUPREME. SUPREME shall have the final decision in

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case of any dispute.

- If there is any inconsistency or conflict between the English and Chinese versions of these terms and conditions, the English version shall prevail.

**To borrow or not to borrow? Borrow only if you can repay!**