SUPREME 50

Terms & Conditions

≤Data included: 50GB data per month (Mainland China-HK-Macau Shared Data) during contract period for Plan \$308. Upon subscription, Roaming & IDD service will be activated automatically and cannot be deactivated while still using The Service. Please visit www.supreme.vip/roaming for details of Roaming & IDD service.

≥\$308 monthly fee includes monthly 3,000 local voice (minutes) per month.

- Customer is required to subscribe to designated monthly plan, commit designated contract with designated prepayment amount (the prepayment amount will be credited to customer's billing account by Instalments during the contract period), pay for the first month's monthly fee and the Admin Fee of \$28 per month.
- \$298 monthly fee is net monthly fee after deducting Net Monthly Fee Rebate during contract period (\$10) per month for designated handset model and designated Plan \$308.
- 3. The Service as well as its local and roaming data usage is applicable to the designated networks in Hong Kong, Mainland China and Macau. Meanwhile, other designated SUPREME Service data roaming services are not applicable to these destinations.
- 4. (If applicable) When the Customer of the Service has also subscribed roaming data service including but not limited to "Roam-in-Command", "GETAWAY Travel Service", "Data Roaming Daily Pass" or "RoamLite Pass", data usage of "Mainland China-HK-Macau Shared Data" will be consumed first when the Customer is within the location of Mainland China and Macau. For any inquiry about travel data service and data deduction details, customer may contact SUPREME Service customer service.
- 5. An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services or used up entitled data respectively.
- 6. When the monthly data usage reaches the plan entitlement, Hong Kong local data service can continue with a maximum local data access speed of 1Mbps. If customers have applied Mainland China & Macau value-added data service, customers can continue to use it till end of current bill cycle. SUPREME Service provides various Mainland & Macau data service to cater to customer needs. <u>Click here</u>. When customers without a data roaming plan subscription use travel data, they will be charged according to Data Roaming Daily Charge Cap Service. This service incurs a daily charge regardless of the amount of data consumed during travel. Please <u>click here</u> for service details. Please <u>click here</u> for coverage details.
- 7. Wireless local data usage charge is applicable to mobile phone email application usage or access to Message Centre via mobile handset, access to sites other than the SUPREME Service and wireless modem application.
- 8. Data usage information and record shown on different interfaces and message alerts may vary from real time usage. SUPREME Service shall not be held liable for any matters arising from any





failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.

- 9. The Service includes Hong Kong local minutes only, and does not cover roaming voice call, roaming SMS, Home Direct Line service and roaming video call.
- 10. Customer can enjoy free 50 minutes per month in roaming voice calls, included incoming calls, outgoing calls to Mainland China, Hong Kong and Macau. Outgoing call to other destinations and usage incurred on all other countries' networks will be charged at Standard Roaming Rate,_ <u>click here</u> for coverage and charges. Roaming short message charge will only be applicable to sending SMS to SUPREME customer numbers. A surcharge will apply for sending SMS to non-SUPREME customer numbers or overseas numbers.
- 11. At the end of the contract period, SUPREME Service will charge at the prevailing rate if the customer continues to use the service.
- 12. Unless otherwise specified, The Offer cannot be used in conjunction with other special promotions or discounts.

Handset Voucher Offer

- Handset Voucher is valid within 36 months contract period (according to the offer selected). Handset Voucher value varies according to the monthly plan subscribed. Each Handset Voucher is of \$500 denomination. If the remaining value of Handset Voucher is less than \$500, it will be replaced by a Handset Voucher of \$100 denomination.
- This Handset Voucher offers can only be used to redeem designated handset model at 3Shops in Hong Kong. Any unused Handset Voucher will be forfeited upon expiry.
- Customer is required to purchase designated handset purchase at the prevailing SUPREME Service suggested retail price.
- Multiple Handset Voucher can be used in each purchase. The remaining balance amount of Handset Voucher will be forfeited automatically. No refund or exchange will be made for any remaining balance amount of Handset Voucher.
- For enquiry of Handset Voucher remaining amount, please contact shop staff or Customer Service representative.
- Designated prepayment is required (amount varies according to monthly plant and contract period).
 Prepayment will be credited to customer's billing account by 18 installment.
- Handset Voucher is not transferable and for resale. It is redeemable only by the person whose name is the same as the registered name of the subscribed service plan.
- > Handset Voucher cannot be enjoyed in conjunction with other offer.
- Handset Voucher is non-refundable, and no change will be given either in cash/product or in other form
- The available standalone handset, tablets and smart watch will be updated and amended from time to time. Please ask our shop staff for details
- Hutchison Telephone Company Limited ("HTCL") reserves the right of final decision in case of disputes or changes of the offer without any prior notice





General Terms and Conditions

Please visit <u>https://www.supreme.vip/home/3g4gstnc-en.html</u> as maybe updated by us from time to time.



